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Sat 10/11/2014 12:39 PM

infertility@babies-by-levin.com

RE: BBL - ACT! Question

To Frank Lopez

Maybe we could chat about this Act issue next week so I could share how we use is and to see if there is a migration pathway to something better. Thanks for the help Frank.

rmlevin

**From:** Frank Lopez [<mailto:flopez@orionnetworksit.com>]  
**Sent:** Friday, October 10, 2014 1:24 AM  
**To:** [infertility@babies-by-levin.com](mailto:infertility@babies-by-levin.com)  
**Subject:** Re: BBL - ACT! Question

You may agree or disagree but in my experiences ACT has traditionally been a piece of software that has always had it's share of problems (some very large and time consuming). In today's world of CRMs it's very low on the usage list.

I was trying to better understand how it integrates with your business to see if there's a more efficient alternative that can be looked at in the future. One that is not quite as unstable or reliant on thick clients to perform required functions.

I've attached Gartner's MQ to illustrate my point. With Sage selling ACT! in February of this year, I would seriously consider evaluating other options for the long term. This has absolutely no bearing on anything we're helping you with currently. Just an observation from a third-party.

Thanks,



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